

## Person Specification for a Home-Start Volunteer

### A Home-Start volunteer should:

- Be a parent
- Be prepared to undertake the Home-Start preparation training course
- Understand why families may need support from Home-Start
- Have a knowledge of child development or willingness to undertake training
- Have a positive, non-judgmental attitude to working with people of any gender, family status or sexual identity, or who are from any ethnic origin, culture or religion, or who may have a disability
- Demonstrate a sensitive and caring attitude towards others
- Have a clear understanding of the confidential nature of the Home-Start service, and not to break confidences shared by the family, other than when disclosure is essential in order to protect the wellbeing or safety of a child
- Have time and enthusiasm for Home-Start, be reliable and understand the importance of reliability to the family
- Have good communication skills including an ability to listen
- Have a warm and open personality and a sense of humour
- Be able to work as a member of a team
- Be prepared to keep records as required by the scheme
- Be prepared to attend group support meetings and ongoing or refresher training required by the scheme
- Be prepared to attend supervision with the Organiser every six weeks
- Be emotionally resilient and self aware
- Be in the right place in their lives to support others
- Know when to ask for help and take a break
- Be of good character